Students have the right:

- To know all the federal, state, University and private student financial assistance programs available, including both need-based and non-need-based programs.
- To know the policies, procedures, forms, deadlines, and eligibility requirements for scholarship/financial aid, and the criteria for selecting recipients and determining the amount of financial assistance to be awarded to a student.
- To know the policies, procedures, forms, deadlines, and eligibility requirements for a program of study-abroad/away.
- To know the costs of attending the University, how those costs are determined, and how a student budget is developed.
- To know how to apply for scholarship/financial aid, what resources were considered in calculating financial need, how FAFSA’s Expected Family Contribution was determined, and how much of the financial need has been met.
- To know the standards required for maintaining Satisfactory Academic Progress for scholarship/financial aid eligibility, and how to petition for reinstatement of eligibility for Title IV federal and state financial aid.
- To know how and when disbursement of scholarship/financial aid is made, the University’s refund policy for University costs of attendance, and any refund due to Title IV federal/ state and other student assistance programs.
- To know the institution’s procedures for officially withdrawing from the University.
- To know the terms and conditions of loans, employment, scholarships, grants, or benefit programs received.
- To know the policies and procedures used to maintain confidentiality of scholarship/financial aid records. Saint Louis University complies with the Family Educational Rights and Privacy Act of 1974.
- To know who and how to contact the Student Financial Services staff regarding information on scholarship/financial aid assistance programs, and other offices for more general information.
- To know the academic programs of the University, the facilities available, and faculty and instructional staff.
- To expect fair treatment, Saint Louis University’s Office of Student Financial Services does not discriminate on basis of race, color, sex, age, national origin, religion, sexual orientation, disability, or veteran status.
- To know the names of the agencies that accredit, approve, or license the University and its programs, and how these documents of accreditation may be reviewed.
- To know the University’s Drug and Alcohol Abuse Prevention Policy.
- To know the completion or graduation, transfer out, and job placement rates of University students.
- To know the University’s federal loan default rate.
- To know the terms of, schedules for, and requirement of loan repayment, along with the importance of loan exit counseling.
- To know the terms and conditions of available loan deferments.
- To know the statistics pertaining to the receipt of University athletic-related student aid and the University’s policy of equity in Athletics.
- To know campus security policies and crime statistics.
- To know what facilities and services are available to University students with disabilities.
- To know what student development services are available to University students.

Students have the responsibility:

- To read and consider all information about the University before enrollment.
- To complete all University applications thoroughly and accurately, and submit them to the appropriate office(s) by required deadlines.
- To accurately and honestly complete a Free Application for Federal Student Aid (FAFSA or Renewal FAFSA), and all academic and scholarship/financial aid eligibility information submitted to the University. Providing false or misleading information is a criminal offense, subjecting individuals to a $10,000 fine, imprisonment, or both.
- To use any federal, state, University, or private scholarship/financial aid received solely for expenses related to attendance at Saint Louis University or an approved study-abroad/away program.
- To comply with aid verification requirements by providing verification or additional information as requested by the University, and submit FAFSA corrections or new information, as appropriate.
- To read, understand and accept responsibility for all forms or agreements signed.
- To report to the Office of Student Financial Services if any student loans are defaulted on or if students owe a refund or repayment on any educational grant received from any school.
- To notify student loan lender(s) of changes in name, address, and school status.
- To perform the work agreed upon when a Federal Work-Study position is accepted.
- To know and comply with the following University policies, practices, and procedures as they relate to scholarship/financial aid: withdrawal, class attendance, refund/repayment, satisfactory academic progress, debt management, and enrollment status for aid disbursement.
- To keep addresses and phone numbers current with the Office of the University Registrar.