STUDENT CONSUMER INFORMATION

According to federal regulations (Higher Education Opportunity Act of 2008) institutions of postsecondary education are required to disclose specific consumer information regarding the institution, as well as other financial aid information, to enrolled and prospective students.

The following information includes data, PDF documents and other external and internal website addresses for further information.

Athletic Program Information

Information included in this section provides further details on Athletic Program Participation and Financial Support, commonly referred to as the EADA Report.

Office of Athletic Compliance
3330 Laclede Avenue
St. Louis, MO 63103
Phone: 314-977-3509


Campus Contacts

The following offices may be contacted to assist enrolled or prospective students with the following:

Financial Assistance Information (https://www.slu.edu/financial-aid/)
DuBourg Hall, Room 119
314-977-2350

Institutional Information (https://www.slu.edu/provost/)
Office of the Provost
DuBourg Hall, Room 210
314-977-3718

Compliance and Graduation Rates (https://www.slu.edu/provost/office-of-institutional-research/)
Office of Institutional Research
Verhagen Hall, Room 313

Office of Institutional Equity and Diversity (https://www.slu.edu/general-counsel/institutional-equity-diversity/)
DuBourg Hall, Room 036
314-977-3838

Security Policies and Crime Statistics (https://www.slu.edu/about/safety/)
Department of Public Safety
Wool Center, Room 114
314-977-3000

Informal Complaints and Academic Concerns (https://www.slu.edu/provost/student-complaints.php)
Office of the Provost

Cash Management
Refunds

Students who have aid which exceeds their direct billed costs will receive a refund. Aid can be paid no sooner than ten days prior to the start of the semester. After aid has been applied based on the student’s choice, refunds will either be mailed via check to an address designated on the student’s account; or deposited directly into a checking or savings account as set up by the student. To take advantage of the electronic (EFT) refund process, click on the “refund” tab within the “Payment Suite” of your mySLU account. Saint Louis University is contracted through U.S. Bank (financial institution) to market and offer directly to students enrolled at Saint Louis University the option to open an account with U.S. Bank.

While a student’s access device (ID Card) includes the Saint Louis University and the U.S. Bank logo, students are not obligated nor required to open or obtain a financial account with US Bank; nor is a student required to obtain an access device offered by or through US Bank. Federal Regulations [668.164 (d),(e), (f)]. This information is included in Saint Louis University’s annual disclosure that is communicated to all students enrolled at Saint Louis University each academic year.


Cohort Default Rate

Saint Louis University has a 3 year cohort default rate of 0.00%.

Learn more about cohort default rates and how they are calculated. (https://fsapartners.ed.gov/knowledge-center/topics/default-management/official-cohort-default-rates-schools/)

Complaint Resolution

- Consumer Financial Protection Bureau (http://www.consumerfinance.gov/)
- Saint Louis University - Student Complaint Procedures (https://www.slu.edu/provost/student-complaints.php)

Consumer Financial Protection Bureau
Consumer Financial Protection Bureau
P.O. Box 27170
Washington, DC 20038
Phone: 1-855-411-2372

Missouri
Missouri Attorney General’s Office
Supreme Court Building
Convention. To commemorate this day Saint Louis University holds their annual Constitution Day Quiz through an online survey that is open to all students. A winner is randomly selected among those who completed the quiz, and the winner is awarded a SLU-themed prize.

Copyright Infringement
- Penalties and Institutional Policies on Copyright Infringement (https://www.slu.edu/disclaimer/)

Disabilities Resources
- Center for Accessibility and Disability Services (https://www.slu.edu/life-at-slu/student-success-center/accessibility-and-disability-resources/)

Family Educational Rights and Privacy Act (FERPA)

Financial Aid
- Student Financial Services (https://www.slu.edu/financial-aid/)
- Types of Aid Available (https://www.slu.edu/financial-aid/types-of-aid/)
- How to Apply for Financial Assistance (https://www.slu.edu/financial-aid/apply-accept/)
- Contact Student Financial Services (https://www.slu.edu/financial-aid/contact.php)
- Student Loan Information (https://www.slu.edu/financial-aid/types-of-aid/student-loan-information/)
- Loan Entrance and Exit Interviews (https://catalog.slu.edu/academic-policies/student-financial-services/loan-entrance-exit-interview-requirements/)
- Federal Student Loan Information (https://studentaid.gov/understand-aid/types/loans/)
- Student Loan Forgiveness Opportunities (https://studentaid.gov/manage-loans/forgiveness-cancellation/)

Health and Safety
- Department of Public Safety (https://www.slu.edu/about/safety/)
- Emergency Response and Evacuation Procedures (https://www.slu.edu/about/safety/emergency-preparedness/)
• Missing Person Policy (https://www.slu.edu/about/safety/report-crime.php)
• Sex Offender Registration and Community Notification (https://www.mshp.dps.mo.gov/MSHPWeb/PatrolDivisions/CRID/SOR/factsheet.html)
• Harassment Policy (https://www.slu.edu/human-resources/pdfs/policies/harassment-policy.pdf)
• Sexual Misconduct Policy (https://slu.policystat.com/policy/token_access/4723d1ac-92fb-4985-8321-b2dc21d517d3/)

Institutional Information
• Academic Programs (https://www.slu.edu/academics/)
• Accreditation (https://www.slu.edu/provost/accreditation/accreditation.php): As an institution, Saint Louis University is fully accredited by the Higher Learning Commission (HLC) of the North Central Association of Colleges and Schools. SLU has been continuously accredited since 1916.
• Admission Information (https://www.slu.edu/admission/)
• Cost (https://www.slu.edu/financial-aid/)
• Facilities
  Campus-based courses are taught in classrooms and laboratories in St. Louis, Missouri, and Madrid, Spain. Individual buildings for the St. Louis and Madrid campuses can be found on the campus map (https://www.slu.edu/campusmap/).
• Textbook Information (https://www.slu.edu/about/bookstores-gear.php)

Military Service Member Recruitment
SLU does not participate in and prohibits high-pressure recruitment tactics for the purpose of securing enrollments of Service members, including making multiple unsolicited contacts, by phone, email or in-person and engaging in same-day recruitment and registration. Students may opt out of SLU admission communication at any time.

Placement Information
• Undergraduate Statistics (https://www.slu.edu/news/announcements/2022/august/career-services-undergraduate-outcomes-dashboard.php)

Refund Policies
• Housing and Meal Plan Refund Policies (https://www.slu.edu/housing/sign-up/exemption-and-contract-release.php)

Student Financial Responsibility

Student Outcomes
• Graduation Rates (https://www.slu.edu/provost/student-outcomes/)
• National Center for Education Statistics Graduation Rates (https://nces.ed.gov/collegenavigator/?q=Saint+Louis+University&s=all&id=179159#retgrad)
• Job Placement (https://www.slu.edu/life-at-slu/career-services/undergraduate-outcomes.php)
• Retention Rates (https://www.slu.edu/life-at-slu/career-services/undergraduate-outcomes.php)
• Transfer Out Rates (https://nces.ed.gov/collegenavigator/?q=Saint+Louis+University&s=all&id=179159)

Student Rights and Responsibilities

Study Abroad
• Study Abroad Program (https://www.slu.edu/study-abroad/)
• Financial Aid and Study Abroad (https://www.slu.edu/study-abroad/program-costs-and-financial-aid.php)

Taxability of University Housing Scholarship
Saint Louis University may offer university housing scholarships to enrolled or prospective students, depending upon funding and administrative discretion in a given academic year. To that extent, students who receive this scholarship may encounter federal tax liabilities.

Furthermore, while most scholarships are considered tax-free, a scholarship or fellowship grant, by definition of the Internal Revenue Service (IRS), is considered tax-free only to the extent that:
• It does not exceed your qualified educational expenses; and
• It is not designated or earmarked for other purposes (such as room and board); and
• It does not require (by its terms) that it cannot be used for qualified educational expenses.


Because Saint Louis University housing scholarships are designated for room and board, they are considered taxable. Please note that as financial aid administrators we are not tax advisers. We encourage students and their families to seek tax advice from a trained tax professional regarding the treatment of this type of scholarship.


University Withdrawal Policy
• School for Professional Studies’ Policy (https://www.slu.edu/professional-studies/current-students/academic-policies.php)
• Student Financial Services Withdrawal and Enrollment Changes (https://www.slu.edu/financial-aid/paying-your-bill/refunds.php)
• Registrar’s Policies and Procedures (https://www.slu.edu/registrar/)
Voter Registration Day

- Voting and Civic Engagement (https://www.slu.edu/center-for-social-action/voter-info.php)