

1.31 NATIONAL COUNCIL FOR STATE AUTHORIZATION RECIPROCITY AGREEMENTS (NC-SARA) AND STUDENT COMPLAINTS

Since March 2015, Saint Louis University has been an approved member of the National Council for State Authorization Reciprocity Agreements (NC-SARA), a state-level reciprocity consortium endorsed by the U.S. Department of Education. NC-SARA members are authorized to provide distance education to students from all NC-SARA member states.

NC-SARA's policies help protect students and provide benefits to both states and institutions carrying out distance education in multiple states. More information about the NC-SARA initiative and the progress of state and institutional membership can be found on the [NC-SARA webpage \(https://nc-sara.org/\)](https://nc-sara.org/). Saint Louis University follows the complaint resolution policies and procedures outlined within the [NC-SARA Policy Manual \(https://nc-sara.org/sara-policy-manual/\)](https://nc-sara.org/sara-policy-manual/) and summarized on the NC-SARA's website for [student complaints \(https://www.nc-sara.org/sara-student-complaints/\)](https://www.nc-sara.org/sara-student-complaints/). Visit the NC-SARA website for more information about the [SARA student complaint process \(https://www.nc-sara.org/sara-student-complaints/\)](https://www.nc-sara.org/sara-student-complaints/).